



# AGENDA

## Professional Services Conference

*This conference will be held at the offices of Network Computing Architects - 855 106th Avenue NE - Bellevue, WA*

**Tuesday, October 28**

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8:00 AM - 8:30 AM     **Morning Kick-Off**  
*Light Continental Breakfast and Introductions*

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8:30 AM - 12:00 PM     **Security Practice Development**  
Presented & Moderated by Chris Poe ~ *Atrion Networking Corporation*

*This session will build on the highly collaborative content yielded from Interchange 2008 on the development of an Information Security practice. The outcome of that session included a framework for approaching security at a high level with clients.*

**Assets - Risks - Controls - Management**

Shaping a cohesive story and approach that can be communicated to clients is the first step in developing an identity as a security organization. Using the defined framework, our next step in this session will be to tackle the four areas by getting more granular in sharing approaches to handling these areas. The session content will also build off of collaborative content collected on the 1nsight forum.

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12:00 PM - 1:00 PM     **Lunch & Learn ~ Sponsored by ActionPacked! Networks**  
"QoS-What you don't know is already hurting you."  
Presented by Tim La Fazia ~ *CEO of Infrastructure Development Corp.*

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1:00 PM - 4:30 PM     **Unified Communications**  
Presented & Moderated by Lane Irvine ~ *Longview Systems*  
*This session will build on the collaborative content of the Unified Communications sessions held at Interchange 2008. Notes from this session are posted on the Unified Communications Forum on 1nsight. We will also focus on new information gathered through the forum located in 1nsight prior to the conference.*

This collaborative workshop will focus on dealing with refining the statement of work process and optimizing Unified Communications installations. Attendees of this session are asked to come prepared with their own successful Statement of Works and Work Break Down Structure or task list.

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