

ANDTEK Newsletter No. 26

We want to inform you about our latest product news and how our solutions help you to enhance your unified communication network.

Cisco Partner Summit 2011 in New Orleans

The **Cisco Partner Summit 2011** in New Orleans starts on February 28th and it would be great if you find a couple of minutes to have a talk.



ANDTEK at Cisco Live! in London

You will find us at **Cisco Live! 2011** in London at **booth E8**.

We would be happy meeting you there and have some talks about UC applications and how we can help to speed up your UC sales.



ANDTEK at Facebook

ANDTEK got an own **group at Facebook** to deliver new information and updates as soon as possible. As active Facebook user you can visit us and we would be happy to add you as a friend.

Our **ANDTEK Facebook group** is available for everyone and we would be happy about your feedback.

You don't use Facebook? No problem at all – you still can call us or send an email.

New Support and Software Update Services

A **support and software update service** is important for a well working unified communications environment. Besides having an up-to-date applications environment it **protects your investment** by getting the latest software features available.

Our new services are simplifying support and software update services. Of course we continue support of existing services and software update contracts. The new services cover:

- **Business Support V4** (SUPS-BUS-V4) Support without Software Update Service.
- **Professional Support V4** (SUPS-PRO-V4) Support with Software Update Service.
- **Premium Support V4** (SUPS-PRE-V4) Extended Support 24/7 with integrated Software Update Service.
- **Premium+ Support V4** (SUPS-PREPLUS-V4) Extended Support 24/7/1 with integrated Software Update Service.

Training AUCT

The next **AUCT Training (ANDTEK Applications for Unified Communications - Technical)** takes place from-February 15th – 18th 2011 in Hallbergmoos. This training is intended for engineers working with unified communications services of the *AND Phone Application Server*.

It includes a lot of hands-on labs to show you all features and services available. After completing the training you can setup an APAS system yourself and troubleshoot common issues.

If you need additional information or want to register for the training please contact training@andtek.com



ANDTEK Online Updates by WebEx

We want to deliver you up-to-date information and give you the opportunity to discuss with our technical and sales staff by using WebEx.

You find the [schedule of our next online presentations on the web](#).

If you have any questions or want to let us know about your specific project requirements please feel free to contact us.

Kind Regards

Your ANDTEK Team

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